Functions of Advisory Group Communication (AGC)

25 June 2011

The Advisory Group

- Sunil Sharma, Chairperson
- Meenakshi Malhotra, Secretary
- Anil K Singh, Member
- Nick Taket, Member
- M Karunanidhi, Member
- D Sai Srinivas, Member
- Binita Rautela, Executive Assistant

General Functions

AGC is responsible for:

- Maintaining two way communication with Members by seeking their views, delivering messages and opinion surveys (relating to Communication)
- Optimum usage of electronic and print Media Internal
- Optimum usage of electronic and print Media external
- 4. Website matters

1. Two-way communication with members: seeking views and delivering messages: opinion surveys

Expected deliverables		Success indicators	
Short term (One Year) The advisory group the feedback from online opinion sure (boundary: restrict to advisory group) Feedback analysis Medium term (2- 5 Year) New modes and so communication in	p to focus on getting the members, through vey. o functions of the o) s rs) cope of	Engagement level index	
Long term: More than 5 Years ➤ Ongoing review of medium of communication			

2. Electronic and print communication – internal; Relook at the current Actuary India magazine including other options

Expected deliverables		Success indicators	
1. 2. Shor 3.	t term: Schedule of articles/Topics to be covered in actuary India. Review of editorial policy t term: Improved current Actuary India magazine um Term Feasibility and implementation of other electronic media	Timely publication of Actuary India Positive feedback from members	
Face Book; News Letter; Blogs			
Long 5.	To ensure that the Actuary India magazine and other modes of communication used by IAI are as good as the modes of communication used by the actuarial professions in other		
	developed countries.		

3. Electronic and print communication – External; electronic and print media – journalists; manage media for GCA and other press releases.

	Expected deliverables		Success indicators
Shor 1.	t to medium term: Selection of appropriate PR agency and ensure coordination with the PR agency and media	1. 2.	Number of Coverage of interviews and event in the Media Number of actuarial
2.	Manage speakers to speak about the event to media. term:		profession publicity related articles published in media
1.	Create capacity within Institute of actuaries of India to directly deal with Media		

4. Website matters: Ensure website can be used as a tool to improve the communication with the members

Expected deliverables	Success indicators	
Improved website in terms of quality of contents from communication perspective.	Positive Feedback from members	

5. Define the communication policy for IAI Internal and External

Expected deliverables	Success indicators
 Short term: 1. Prepare the communication policy document for the profession • Internal communication • External communication 	Council approved Communication policy implementation

Long – term aim

- 1. Greater engagement with the members of profession
- Greater awareness about the profession among general public at large
- 3. Keep pace with the technology and find new ways that the profession could use for communication
- 4. Ongoing review of mode of communication
- 5. IAI to be recognised by default a global brand